AMTEK

all your IT services from a single source



MULTI-VENDOR SUPPORT

- New Computer Product Sales
- Maintenance Contracts
- Managed Services
- Managed Print Services
- Long& Short Term IT Staffing
- MDOT / CUCP Certified

COST-EFFICIENT SUPPORT SERVICES

Since 1980 Amtek has been providing service and support to companies ranging in size from small to medium — to the Fortune 1000.

Amtek can save you money in four distinct areas; New Products, Maintenance and

Support Services, Managed Services
(Including Managed Print Services) and Project Support through our short and long term IT staffing services.



MAINTENANCE & SUPPORT

Amtek for the past 30 years we have been providing outstanding sales and service with substantial costs savings to companies in all areas of business financial, manufacturing. including; healthcare, insurance, banking, state government. federal and local government and higher education. Some of the manufacturers we support include:

- HP, IBM, SUN, DELL, Cisco, Etc
- Konica-Minolta, Ricoh StorageTek,
 EMC, NetApp, Quantum
- SGI, Qualstar, Samsung Brother,
- Lexmark, Tally, Zebra

SERVICE LEVEL AGREEMENTS

- 24 x 7 x 4
- 4-Hour
- Next Business Day
- Seasonal
- Custom



NATIONWIDE SUPPORT

With Amtek's network of over 1500 service technicians throughout the United States, we have the capability to provide on-site service to virtually every major metro-area throughout North America.





HARDWARE SUPPORT

- Servers
- Desktops
- Network Peripherals
- Tape Libraries
- Storage
- Printers

SOFTWARE SUPPORT

- MPE, HP-UX
- · AIX, UNIX, Solaris
- Windows

Computer Product Sales

Amtek's has extensive relationships with most OEM's and source just about any computer products needed including: Servers, Printers, Copiers, Tablets, Workstations, etc

Many of our techs are IBM, HP, Dell, SUN and StorageTek certi-fied. We can provide one technician for short or long term projects



MANAGED SERVICES

Amtek can provide you with a variety of managed service offerings to supplement your IT staff, while helping you stretch your IT budget.

- Monitored Systems We can remotely monitor your Windows and Linux servers and alert on various anomalies detected. This can be combined with our onsite support agreements where our technicians are automatically notified and dispatched when service is needed - and/or we can notify your IT personnel.
- Remote operations and management of your primary disk (SAN, NAS, DAS), replication, data protection, backups and archive application. We can monitor—alert and notify and offer

problem resolution; backed by guaranteed SLAs. We can manage your tape vaulting needs alerting you when to remove tapes for archiving offsite, when to retrieve expired tapes all based on your data retention policies.



MANAGED PRINT SERVICES

Most companies experience as much as a 30% savings on their print-related costs by utilizing Amtek's Managed Print Services. Our services include:

- Printer Analysis/Design
- Remote Monitoring/Onsite Repair
- JIT Supply Management
- Management Reports
- End-User Behavior Modification Tools
- End-User Training/On-Going Education

CORPORATE HEADQUARTERS



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