

# AMTEK

*all your IT services from a single source*



## MULTI-VENDOR SUPPORT

- Maintenance Contracts
- Managed Services
- **Managed Print Services** Long
- & Short Term IT Staffing
- MDOT / CUCP Certified

## COST-EFFICIENT SUPPORT SERVICES

Since 1980 Amtek has been providing service and support to companies ranging in size from small to medium — to the Fortune 1000.

Amtek can save you money in three distinct areas; Maintenance and Support Services, Managed Services (Including Managed Print Services) and Project Support through our short and long term IT staffing services.



## MAINTENANCE & SUPPORT

Amtek for the past 30 years we have been providing outstanding service with substantial costs savings to companies in all areas of business including; financial, manufacturing, healthcare, insurance, banking, state and local government, federal government and higher education. Some of the manufactures we support include:

- HP, IBM, SUN, DELL, Cisco
- Konica-Minolta, Ricoh StorageTek, EMC, NetApp, Quantum
- SGI, Qualstar, Samsung Brother,
- Lexmark, Tally, Zebra

## SERVICE LEVEL AGREEMENTS

- 24 x 7 x 4
- 4-Hour
- Next Business Day
- Seasonal
- Custom



## NATIONWIDE SUPPORT

With Amtek's network of over 1500 service technicians throughout the United States, we have the capability to provide on-site service to virtually every major metro-area throughout North America.



**YOUR FULL SERVICE IT SUPPORT PARTNER**



## HARDWARE SUPPORT

- Servers
- Desktops
- Network Peripherals
- Tape Libraries
- Storage
- Printers

## SOFTWARE SUPPORT

- MPE, HP-UX
- AIX, UNIX, Solaris
- Windows

## IT STAFFING

Amtek's extensive network of technical professionals enables us to provide you with assistance with your IT projects.

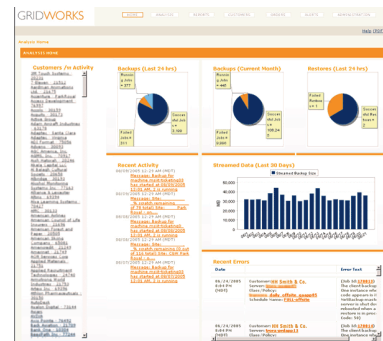
Many are IBM, HP, SUN and StorageTek certified. We can provide one technician or a hundred—for days, weeks, months or even years



## MANAGED SERVICES

Amtek can provide you with a variety of managed service offerings to supplement your IT staff, while helping you stretch your IT budget dollars.

- Monitored Systems – We can remotely monitor your Windows and Linux servers and alert on various anomalies detected. This can be combined with our onsite support agreements where our technicians are automatically notified and dispatched when service is needed - and/or we can notify your IT personnel.
- Remote operations and management of your primary disk (SAN, NAS, DAS), replication, data protection, backups and archive application. We can monitor—alert and notify and offer problem resolution; backed by guaranteed SLAs. We can managed your tape vaulting needs—alerting you when to remove tapes for archiving off-site, when to retrieve expired tapes—all based on your data retention policies.



## MANAGED PRINT SERVICES

Most companies experience as much as a 30% savings on their print-related costs by utilizing Amtek's Managed Print Services. Our services include:

- Printer Analysis/Design
- Remote Monitoring/Onsite Repair
- JIT Supply Management
- Management Reports
- End-User Behavior Modification Tools
- End-User Training/On-Going Education

## CORPORATE HEADQUARTERS

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